



LIMITED WARRANTY

Iconic LED warrants that all products sold be free from manufacturer defects for the lesser of 3 years or 25,000 hours from the date of purchase. This limited warranty applies to new products only. Iconic LED will make every attempt to replace warranty items with the original product, however if that is not feasible we reserve the right to replace a warranted item with an upgraded model. We also reserve the right to upgrade our products at any time without prior notification to the consumer.

Exclusions

This limited warranty does not apply in the following circumstances:

- Damages and defects resulting from improper storage and/or operation of the product;
- Improper installation, including but not limited to, installation in incompatible housing or equipment, neglect, improper testing or maintenance;
- Damage acquired during transit; and/or
- Expenses relating to and including labor associated with the defective product.

Warranty Procedure

Customer must make a video of the defective product and submit it along with a copy of the original invoice to admin@iconicled.com within 30 days of discovery of the defect. At its discretion, Iconic LED will determine whether the product qualifies for repair or immediate replacement based on the video and information received from the consumer. After approval, a replacement product will be shipped within 30 days. Included in the shipment will be a return mailing label for the defective product. If the warranted product is not received by Iconic LED within 30 days, the customer will be charged for the replacement. If Iconic LED determines that the product should be repaired rather than replaced, a mailing label will be sent to the customer to use for shipment. After receipt by Iconic LED the repairs will be made and shipped back to the customer within 60 days.